

One Assist 3 Years Comprehensive No claim charges (MacBook) Enterprise Plan

Product Features	ADLD + EW
24x7 Call Center Assistance	YES
Handset Accidental Damage protection cover	YES
Handset Liquid Damages protection cover	YES
Extended warranty for additional 2 years support	YES
Protection Plan tenure for 3 years	YES
Device Pickup and Drop Service 25,000 Pin Codes	YES
Repairs only at Authorized Service Centers	YES
Dedicated Claim Relationship Office	YES
100% Cashless Claims	YES
No Excess Charges	YES

EW: Extended Warranty

EW not applicable on accessories like Battery, charger etc. and is applicable for India region
2 ADLD Claims per device allowed; multiple Extended Warranty claims allowed till device invoice amount exhausted

OneAssist and Apple Care+ Plan Differences

Major Differences Between OneAssist and the Apple Care+ Plan		
Parameters	OneAssist 3 Years Comprehensive plans for Macbooks	Apple Care+ Plan for Macbooks (3 Years)
Cost	OneAssist Plans are comparatively much lesser in price than the Apple Care+ plans	MRP of the Plan for Macbook are : Macbook Air INR 21900 Macbook Pro 13" INR 24900 Macbook Pro 16" INR 33900 which makes it an expensive proposition
Claim Processing Charges	OneAssist Plans do not charge any processing charges or any extra charges for claims	The plans have a per claim charge as follows: INR 8900 - for Screen INR 25900 - for any other damages This is almost 80% of the plan price itself to be paid for each claim to be addressed
Number of Claims	2 Claims allowed for the entire duration of the plan under ADLD with 0 charges per claim; Multiple claims allowed under Extended Warranty	There are strictly 2 claims allowed for each year related to ADLD with per claim charge as mentioned above (INR 8900 to INR 25900); Multiple claims under Extended Warranty
Pick up and Drop	OneAssist provides Pick up and Drop PAN India across 25,000 pin codes In cases where the pick up is not possible, customer can courier the device and we will reimburse the courier charges	Pick up and drop provided depending entirely on the proximity of the service center Else customer will have to carry the device to the service center on his own
ADLD + EW	Both ADLD and EW incidents are covered	Both ADLD and EW incidents are covered
Accessory and Battery	Accessory and Battery not covered under the OneAssist Plans	They are covered under the Apple Plans

Why go for OneAssist 3 Years Comprehensive Plan ?

- ✔ OneAssist is already an established player in the device assistance category with **trust of over 4.5 Million+ Indians OneAssisted** and counting
- ✔ There is a **great cost savings when opting for OneAssist plans** when compared to the brand plan cost due to no extra charges being asked by OneAssist for addressing the claims in future
Eg After paying for the plan, customer will have to **pay extra charges to the tune of INR 8900 to INR 25900** for each claim raised to repair the device under the Care+ plans , whereas **for OneAssist plans there is no such charge per claim!**
- ✔ For Corporates, OneAssist has **device protection plans** and **extended warranty plans across segments** (Laptops, phones, tablets , smartwatches, consumer electronics etc.) and **brands** (Apple, Samsung, Lenovo, Xiaomi etc.) so all the plans can be managed **without any hassles in terms of service issues** and **breakdowns** with OneAssist as a point of contact with **very fast TATs** due to our large network tie-ups across brand service networks PAN India
- ✔ Our **core business model is around the assistance category** itself, so we have the **competitive edge** to handle the large volumes of service calls as we are **deeply penetrated across retail, online and enterprise verticals** with tie-ups with **different OEMs, online brands** and **telecom providers** to handle their support calls